

## **PERFORMANCE COUNCIL**

## AGENDA ITEM NUMBER: 2I

# **DATE:** October 18, 2018 at 8:00AM

## **AGENDA ITEM SUBJECT: MEETING MINUTES**

August 16, 2018 at 8:00am Doubletree Miami Airport Hotel -Convention Center 711 NW 72<sup>nd</sup> Avenue Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol> <li>Garza, Maria, Chairwoman</li> <li>Clayton, Lovey</li> <li>Manrique, Carlos</li> <li>Thurman, Karen</li> </ol>	Brito, Lialiana – <i>Rescare, Inc.</i> Buitriz, Jessica – <i>Cuban American National Council,</i> <i>Inc.</i>
COMMITTEE MEMBERS NOT IN ATTENDANCE	Cordovi, Mayelin – Community Coalition, Inc.
<ol> <li>5. Rod, Denis</li> <li>6. Chi, Joe</li> <li>7. Diggs, Bill</li> <li>8. Huston, Albert</li> <li>9. Jordan, Comm. Barbara</li> <li>10. Regueiro, Maria</li> </ol>	<ul> <li>Farinas, Irene – Adults Mankind Organizations, Inc.</li> <li>Galauo, Rosaida – Cuban National Council, Inc.</li> <li>G., Monica – Florida</li> <li>Rodriguez, Maria – Youth Co-Op, Inc.</li> </ul>
SFW STAFF Gilbert, David Perrin, Yian Smith, Robert	Mendez, Jessy – Community Coalition, Inc.

Agenda items are displayed in the order they were discussed.

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#### 1. Call to Order and Introductions

Performance Council Chairwoman Maria Garza called the meeting to order at 8:26a.m, asked all those present introduce themselves and noted that a quorum had not been achieved.

She thanked the audience and noted this is an open meeting via request to speak submission.

### 2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017 and October 19, 2017, December 14, 2017, Fecruary 15, 2018, April 19,2018 and June 21, 2018

Minutes deferred due to lack of quorum.

- **3.** Information- Refugee Employment and Training Program Performance Overview Chairwoman Garza introduced the item and Department of Economic Opportunity (DEO) Yian Perrin further presented the following information:
  - The Department of Children and Families (DCF) requires 604 monthly placements with an annual goal of 7, 248
  - WDA's RET Balanced Scorecard Job Placements through June 30, 2018 shows WDA 23 had a total of 5, 104 job placements (6% below the maximum standard)
  - Two of the seven Refugee Services contractors have met or exceeded their maximum year-to Date (YTD) Job Placement Standard: Adult Mankind and Cuban American National Council (CANC).

Ms. Garza asked whether if this was a yearly goal and Mr. Perrin responded, "Yes." She further inquired about the year ending date and Adults Program Manager David Gilbert noted that it ended September 30<sup>th</sup>. She further asked whether if there would be ample time for the others to make up their goals. Staff responded, "Yes".

Mr. Gilbert additional noted into record that several providers requested to de-obligate their funds issued by CSSF.

There was continued discussion.

Ms. Thurman shared her feedback regarding challenges with the current population. Chairwoman Garza inquired about the delay in meeting goals and Mr. Gilbert explained that

Ms. Garza asked whether if the providers shared why they were not able to meet the current goal. Mr. Gilbert responded, "Yes" then further explained.

No further questions or discussions.

#### 4. Information– Workforce Services Balanced Scorecard Report Update

Chairwoman Garza introduced the item. Mr. Gilbert further presented. He provided further details on direct job placements.

Ms. Thurman inquired about terminology of "Hard to Serve Population" and Mr. Gilbert defined as those currently enrolled in the WIOA as being adult and dislocated, individuals with disabilities, ex-offenders, veterans, and those receiving cash assistance and/or food stamps.

Chairwoman Garza asked whether if the report can be viewed/ updated monthly. Mr. Gilbert explained that the report is real time and updated within seconds accordingly.

Chairwoman Garza later asked whether if all of the providers have access to this real time report. Mr. Gilbert responded, "Yes".

He further reviewed with the Council a WIOA report that had been attached to the agenda item of which all members received.

Ms. Thurman shared her concerns regarding the disparities between some CSSF centers. She specifically shared her concerns regarding the South Miami and Opa-Locka centers. She asked why operations are challenging at those centers versus others. Mr. Gilbert provided further details.

Mr. Gilbert additionally shared with the Council that South Miami Center will officially close its office soon.

[Mr. Carlos Manrique arrived]

Chairwoman Garza inquired about percentage goals for the hard-to-serve population. Mr. Gilbert responded, "Yes" then further explained. Mr. Gilbert provided further details.

Mr. Gilbert provided further details regarding the current population being served.

Ms. Thurman inquired about how long South Miami Center is been in business.

Mr. Gilbert continued with his report.

Mr. Manrique inquired about funding impact and Mr. Gilbert provided further details. Mr. Gilbert explained the advantages of positive funding impact.

Mr. Manrique shared his concerns.

There was continued discussion.

#### 5. Information – Hard-to-Serve Placement Report Update

Chairwoman Garza introduced the item and Mr. Gilbert further presented.

Ms. Thurman shared her concerns regarding the current disparities within CSSF's centers. Mr. Gilbert provided details. There was continued discussion.

Mr. Gilbert informed the Council that South Miami Center will officially close soon.

Ms. Garza asked whether if they've reached the 20% enrollment categories.

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6. Information – Specialized Recruitment and Job Fair Standard Operating Procedures Mr. Perrin presented the item.

No further questions or discussions.

#### 7. Information- Consumer Report Card Mr. Gilbert presented the item

Mr. Manrique requested information on the OIG report and Mr. Gilbert provided details.

There was continued discussion.

Ms. Garza shared her feedback regarding misrepresentation of placements.

She asked whether if funds would be lost as a result. Staff responded, "No".

There being no further business to come before the Board, the meeting adjourned at 8:58am.